

APPENDIX D

Internal Audit Performance Indicators - Final Outturn 2011/12

Work in Progress	Planned	Actual
PI 01 Audits brought forward	n/a	16
PI 02 Planned	70	72
PI 03 Unplanned	n/a	8
Fraud & Proactive Fraud work	15	18
Other audit work	20	25
Work in progress	105	139

Staffing/Financial	Planned
PI 10 Days lost to Sickness to date	48
PI 11 Days Training to date	40
PI 13 Cost per audit day	256
PI 14 Budget against outturn (excl recharges)	342,700

Productivity	Planned	Actual
PI 04 Chargeable Days to Date	1,343	1,480
PI 05 Management & Admin Days to Date	723	557
Total Days worked to Date	2,066	2,037
PI 06 % of Audits completed within Allocated days	75	60

Quality	Planned
PI 15 Client Satisfaction - Planning / Approach	95
Client Satisfaction - Quality of Report	95
Client Satisfaction - Value of Audit	95

Reporting	Planned	Actual
PI 07 Draft Reports Issued in Period	70	72
PI 08 Final Reports Issued in Period	70	77
Total reports Issued in Period	140	149
PI 09 % of Reports issued within 14 days of Audit	95	68

Recommendations	Planned
PI 16 No. of Recommendations made in final reports	n/a
PI 17 % of Recommendations Accepted	100
PI 18 % of Recommendations followed up within 6 mths	100

Management	Planned
PI 19 Team meetings	26
PI 21 Meetings with External Audit	7



Actual
0
9
224
331,980

Actual
98
100
100

Actual
380
97
100

Actual
26
7